



**Costs and Limitations**  
For Certified Healthcare IT Module  
**Medflow Patient Portal**  
**Release 10**

10/03/2016

Medflow Holdings LLC

## Costs and Limitations for Medflow Patient Portal

### Capability and Description

2014 Edition criteria applicable to Medflow Patient Portal Release 10:  
d4, e1, e3, g2, g4

Medflow Patient Portal Release 10 is a certified HIT module that offers patients a secure environment to perform online functions such as:

- to view, download or transmit their health summary information,
- to communicate with their physician in a secure manner, and
- to review education resources specific to their condition.

2014 Edition certified products including Medflow Patient Portal Release 10:

- Medflow 2.0 EHR Release 10
- Medflow EHR ver. 8.1
- Medflow EHR ver. 8.2

### Types of Costs and Fees and Additional Types of Costs and Fees

Medflow Patient Portal Release 10 is included as part of the Medflow 2.0 EHR Release 10 solution with no additional costs or fees.

For Medflow EHR V8.1 or V8.2 Complete EHR solutions purchased after May, 2015, Medflow Patient Portal Release 10 is also included as part of that solution with no additional costs or fees.

For Medflow EHR V8.1 or V8.2 Complete EHR solutions purchased prior to May 2015, Medflow Patient Portal Release 10 is a separately priced module. The service is billed for the agreed amount per provider per month.

In the future, Medflow Patient Portal Release 10 may be included in other product configurations including possibly other EHR brands offered by ECL (Eye Care Leaders). The cost and fee structure of such other product configurations has not yet been established.

### Limitations (Contractual / Business Practices )

When Medflow Patient Portal Release 10 is included as part of complete EHR solution such as Medflow 2.0 EHR Release 10, it is subject to the contractual terms specified for that complete EHR solution.

When Medflow Patient Portal Release 10 is sold as a separate optional module, the contract renews automatically annually and the contract may be cancelled with 90 days written notice.

Medflow Patient Portal Release 10 is not offered for sale for use with third-party EHR solutions not offered by ECL.

### Limitations (Technical / Practical )

Medflow recommends patients use Google Chrome or Mozilla Firefox as the Internet browser for accessing their health information; other browsers may not display in an optimum manner.

The provider's office must provide the patient with a portal account activation key prior to the patient being able to access their health information.

For patients to transmit their health information to third parties, Medflow Patient Portal Release 10 only supports Direct messaging and uses the Direct address of the patient's provider as a proxy.

Certain types of patient-specific resources provided to patients may require access to AAO EyeSmart web pages and may be temporarily unavailable if those web pages are temporarily unavailable for whatever reason.

*This EHR Module is ONC 2014 Edition compliant and has been certified by ISCA Labs in accordance with the applicable certification criteria adopted by the Secretary of the U.S. Department of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.*

Vendor	Version	Date Certified	Certification Number
Medflow, Inc. *	Medflow Patient Portal Release 10	June 10, 2015	150066R00

\*In March 2015, Medflow, Inc. was reorganized to Medflow Holdings, LLC.

### Criteria Certified

- 170.314 (d)(4): Amendments
- 170.314 (e)(1): View, download, and transmit to a 3rd party with edge protocol testing
- 170.314 (e)(3): Ambulatory setting only - secure messaging
- 170.314 (g)(2): Automated measure calculation
- 170.314 (g)(4): Quality management system

### Clinical Quality Measures Certified

**NOT APPLICABLE**

### Additional Software for Demonstration

Additional Software	Applicable Criteria	Functionality Provided by Additional Software
Data Motion Direct	170.314 (e)(1)	Direct Messaging
Meinberg NTP Dameon	170.314 (e)(1)	Network Time Protocol
CEHRT	170.314 (d)(4), 170.314 (e)(3), 170.314 (g)(2)	Secure messaging, amendments, and automated measure calculation reports

**END OF DOCUMENT**